

### **DIVISION OVERVIEW**

H-E Parts International Engine Solutions (H-E Parts) is committed to enhancing industrial engines to afford the end user a reliable, efficient, and better performing engine. H-E Parts supports the customer's complete drivetrain and engine requirements through our Mining and Engine Divisions.

Our global teams work collaboratively to ensure engines and complete drivetrains perform in sync and to the best standards possible through shared technology, information, and innovations.

#### **OUR MISSION AND CUSTOMER PROMISE**

Our mission is to supply customers with the highest quality replacement parts, components, and services that improve lifecycle performance and lower costs. We will deliver a superior alternative by providing innovative, engineered solutions designed to support mine and industrial maintenance professionals. Our aim is to provide the best customer service through an empowered, talented, and responsive team. We will provide a safe, productive, and supportive workplace that attracts and retains the best employees possible.

#### **CORPORATE OVERVIEW**

H-E Parts is a leading independent supplier of parts, remanufactured components, and equipment to the global mining, quarrying, heavy construction, and energy sectors.

H-E Parts is comprised of the following divisions:

- Mining Solutions Complete drivetrain solutions
- Crushing Solutions Crusher liner development, parts, and wear product solutions
- Engine Solutions Diesel engine remanufacturing and service solutions

Our divisions offer solutions in support of mobile surface mining equipment, fixed crushing and minerals processing equipment, and mobile construction equipment fleets.

At H-E Parts, we provide our customers with a superior alternative to many of the traditional OEM channels by responsively delivering innovative solutions that award the customer with the lowest total cost of ownership.

#### **SAFETY**

At H-E Parts, one of our core values is that we will not compromise accident and injury prevention or environmental compliance for profit or production.

We are working towards creating safety excellence, not just focusing on preventing accidents and as such concentrate on what goes right, not just what goes wrong.

Our "See You Tomorrow" philosophy is underpinned by a set of beliefs, behaviors, and key safety promises that drive positive safety outcomes.

#### QUALITY

H-E Parts places priority on quality to ensure we meet or exceed clients' expectations in design, products, services, and glob al solutions.

Quality and compliance are an integral part of what we do at H-E Parts, and as such, we regularly review and improve our policies and practices to reflect this.





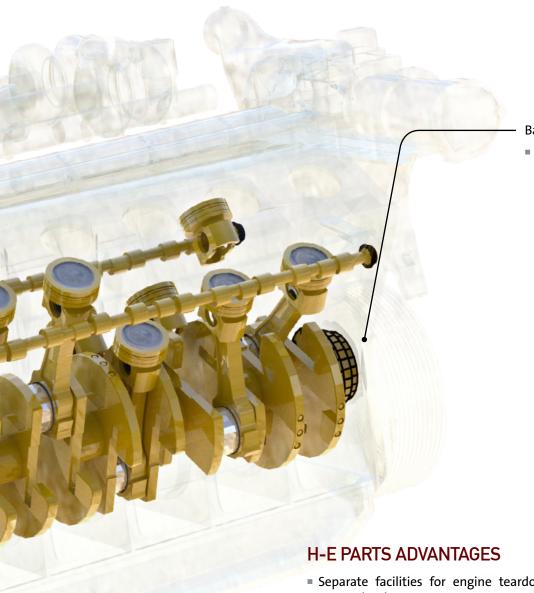
## **ENGINE SOLUTIONS**

Precision Deck MachiningProper finish ensures gaskets

adhere and seal

H-E Parts provides world class industrial diesel re-manufacturing services to the mining, stationary power, and oil and gas **Fully Machined Block** industries. Our dedication to quality and precision ensures that Every detail is addressed every one of our diesel re-builds runs like new. to ensure an accurate and aligned block Complete reconditioning services include: Balancing Magnaflux / crack testing Engine testing **DRIVETRAIN SOLUTIONS** Torque converters Transmission rebuilds Hydraulic bench testing with full comprehensive reports

> Connecting Rods
> Matched cylinder pack to improve performance



#### **Balanced Crankshaft**

 Minimizes component and equipment wear, extends engine life, which equals reduced running costs.

- Separate facilities for engine teardown and assembly, preventing crosscontamination.
- All new and replacement parts meet or exceed stringent OEM specifications.
- Multi-point quality control process every engine re-build receives quality assurance inspection and testing at every phase of the re-build, from first teardown to final assembly.
- Close personal attention to component detail means the optimum within the tolerance range is achieved.
- Proprietary balancing reduces leaks, premature parts failures from vibration, and improves equipment availability.

# ENGINE RE-CONDITIONING AND TESTING

H-E Parts has the facilities, tooling, and expertise to recondition and dynamometer test large industrial engines up to 4,200 horsepower.

All engines rebuilt at our facilities are dynamometer tested to ensure they perform per OEM specifications prior to customer delivery. Every step is taken during the rebuilding process to ensure we deliver the best possible product for a long, dependable life.

## SERVICE EXCHANGE

At H-E Parts, we work to achieve minimal downtime for our customers by stocking an extensive range of service exchange products. This gives us the ability to provide a rapid turnaround, regardless of external market influences on spare parts at any given time.

## **CUSTOMER EXPERIENCE**

H-E Parts provides the same responsive service to all customers, whether it's a small contract or a large multinational company. This ensures our clients know what to expect from us and can rely on quality products with unrivalled service support to get the job done - on time, on budget, and with zero harm.

With a large client base over a variety of industries, it is our ability to deliver on our promise to work with suppliers and customers to extend service life, reduce downtime, and work to a high standard that sees our customer base grow exponentially every year.





## H-E PARTS, GLOBAL LOCATIONS, FOR GLOBAL SOLUTIONS.



H-E Parts International replacement parts are compatible with the makes and/or models of the third-party equipment described. H-E Parts International is not an  $authorized \ repair facility of these third parties and it does not have an affiliation with any manufacturers of these third-party products. All \ brands, or iginal equipment$ manufacturer (OEM) part numbers or references are owned by the respective OEM entities or their affiliates. These terms are used by H-E Parts International for identification and cross reference purposes only and are not intended to indicate affiliation with, or approval by the OEM, of H-E Parts International or its products.

