

CASE STUDY

TIMELY SUPPLY TO MEET MAINTENANCE DEMANDS

H-E PARTS INTERNATIONAL (H-E PARTS) PROVIDES SOLUTIONS FOR THE ENTIRE DRIVETRAIN, SPECIALIZES IN THE RE-MANUFACTURE OF MAJOR MOBILE EQUIPMENT COMPONENTS, AND OFFERS INDUSTRY LEADING BIRRANA™ PRODUCTS. THE ENHANCED DESIGN FEATURES OF THE BIRRANA™ PRODUCTS DELIVER EXTENDED LIFE, EASE OF MAINTENANCE, AND SUPERIOR PERFORMANCE.

A major issue in the mining industry is downtime and the costs associated with it. At H-E Parts, we understand that your equipment needs to return to operation as quickly as possible which is why at H-E Parts we place high priority on asset availability and communication with customers.

PROBLEM

A customer and their sister company were carrying out Caterpillar 24H/M Grader rebuilds at the same time. As the two sites share one service exchange H-frame components between them this was an issue for the customer and they approached H-E Parts in hope of a timely solution.

SOLUTION

H-E Parts ability to manage complete powertrain solutions meant a H frame was in stock and available with two final drives, four brake assemblies, a differential and the mounting kit required to get the equipment back up and operational in a timely manner as requested by the customer.

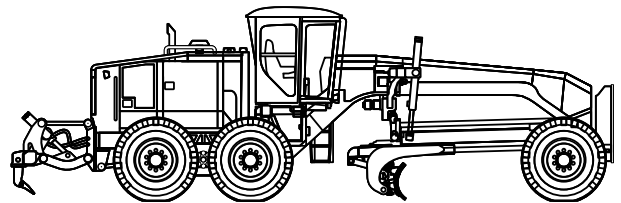
As H-E Parts are equipped to manage the full powertrain, our COR Cooling™ division also reconditioned the customers radiator at the same time.

Due to the costs associated with transporting the completely assembled frame, H-E Parts worked with the customer to ensure the frame was only partly assembled to reduce costs associated with wide load transport.

CONCLUSION

The supplied 24H/M frame saved the customer approximately 100 labor hours during the machine rebuild process, which ensured it was returned to operation sooner.

LOCATION	NSW, Australia.
APPLICATION	Caterpillar 24H/M
PRODUCT	Complete Rear Axle Assembly



H-E Parts International replacement parts are compatible with the makes and/or models of the third-party equipment described. H-E Parts International is not an authorized repair facility of these third parties and it does not have an affiliation with any manufacturers of these third-party products. All brands, original equipment manufacturer (OEM) part numbers or references are owned by the respective OEM entities or their affiliates. These terms are used by H-E Parts International for identification and cross reference purposes only and are not intended to indicate affiliation with, or approval by the OEM, of H-E Parts International or its products.